

Dear Colleagues:

My name is Kim Pityn and I will have the pleasure to conduct the first part of the upcoming CEO FORUM peer learning workshop for HR managers in Warsaw on October 7. I am currently the Chief Operations Officer at MEDA in Canada and I have worked in international development for the past 25 years. I am also a faculty member at the Boulder Microfinance Institute where I teach a class on human resources management. Below is my short bio note.

Effective human resources remains a priority in my professional career. I truly believe that people make the organization and that human resources management is a critical responsibility of any CEO and leader.

During the workshop I will be talking about the challenges related to recruiting and retaining talent by microfinance institutions. Jobs are changing and the introduction of new technologies requires new competencies and professional specialties such as IT experts, social media professionals and data managers who work along-side our credit officers. We will discuss effective talent management programs that align staff performance with business outcomes to achieve today's results; and proactively developing a culture and programs to promote the institution's vision for the future.

I look forward to meeting you and discussing your HR challenges.

With best regards,

Kim

Kim Pityn provides over 25 years of experience in human resource consulting, management and technical training in international development and business. Ms. Pityn is the Chief Operations Officer at MEDA. She has served as the Vice President of International Operations, Director of Human Resources, Project Director of MEDA's small business development program in Haiti, and conducted workshops in Africa, Latin America, Romania, and Pakistan. Ms. Pityn holds an HBA in Business Administration, from the University of Western Ontario's Ivey Business School, a professional designation from the Human Resource Professional Association of Ontario, and a certificate in Adult Education. Ms. Pityn has served for as the Chair of the Board of IMON International, a MFI in Tajikistan and on CAPA a MFI in Romania.