



Microfinance CEO Forum Summit 2019

Hotel Titanic Downtown Beyoglu

Istanbul, Turkey

May 31 – June 1, 2019

Friday, 31 May 2019

- 16:00 – 16:30 **CEO Forum Welcome and Introductions**
Facilitator: Piotr Korynski
- Meet & Greet. Welcome from MFC and EIB Institute
 - Participant Introductions and Updates

Session 1: Getting Started

- 16:30 – 17:30 **Digital Detox:** How to Develop Healthy Relationship with Technology Personally and in the Workplace?
- 17:30 – 17:45 *Break*
- 17:45 – 18:45 CEO Stories: Open Sharing
- 18:45 – 19:00 Selection of Topics for Day 2
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- 19:00 – 21:00 *Gala Dinner* sponsored by the CEO FORUM
Location: TBD
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Saturday, 1 June 2019

Session 2: Exploring Deeper

- 09:00 – 09:45 **Financial Trends**
What do new trends in financial services bring for microfinance?
- Discussant: Hemant Bajjal, Vice President, Global Public Policy, MasterCard*



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09:45 – 10:30	Selected Topic #1 <i>Discussant: TBD</i>
10:30 – 10:45	<i>Break</i>
10:45 – 11:30	Digital Dilemmas: The CEO Perspective <i>What CEOs should and can do to make the digital transformations work?</i> <i>Discussants: Dr. Frieder Wöhrmann, FinBits, Germany</i>
11:30 – 12:15	Selected Topic #2 <i>Discussant: TBD</i>
12:15 – 12:30	<i>Break</i>
12:30 – 13:15	Selected Topic #3 <i>Discussant: TBD</i>
13:15 – 13:30	Wrapping up Summary of the Forum and conclusions
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13:30 – 15:00	<i>Lunch</i>

Initial Ideas for Topics for Selection

Foresight	Local economic conditions and challenges for microfinance.
Digitalization	Digital Failures: What Have We Tried and So Not Worked for Us?
Leadership	Transitions: How Do We Prepare for Handing Over and Moving Forward?
Growth	Growth or Mission? Is Our Job to Grow Like Other Financial Institutions or Serve the Unserved Market?
Strategy	Developing a Strategy: When Nothing is Clear, and Everything is Moving
Reflection	How do We Make Time and Space for Deeper Reflection to See More and Deeper into the Future?
Overwhelm	How to Deal with Overwhelm and Survive it? Where does it Come from?
Talent	How do We Find and Retain Talent for our Organizations?
Culture	Reflections on the Culture of Our Organizations and Why It is Important
Risks	How Much Can We Trust Big Data in the Era of Inflated Credit Scores, False Identities and Fake News?

