

Wednesday, May 30	
9:00 15:30	TRAINING: FUNDAMENTALS OF TRANSFORMATION: WHAT IS IT? WHY TRANSFORM? STEPS IN THE TRANSFORMATION PROCESS – EUROPE HALL I
14:00 19:00	4TH SPM WORKING GROUP MEETING – EUROPE HALL II
19:00 20:00	SPEAKERS MEETING – CONFERENCE ROOM 3
20:00	COCKTAIL RECEPTION FOR MFC MEMBERS – RUBY HALL

Thursday, May 31	
	OPENING IN THE NATIONAL PALACE OF CULTURE [R] [B]
10:00 10:45	Mr. Georgi Parvanov (President of the Republic of Bulgaria) TBC Mr. John Beyrle (Ambassador, USA Embassy, Bulgaria) Mr. Neil Buhne (Resident Representative, UNDP, Bulgaria) BMA representative Mrs. Caroline Tsilikounas (Chair, MFC Board)
	PLENARY SESSION [R] [B]
10:45 12:00	10 Years of Bridging the Market Gap Facilitated by: Caroline Tsilikounas (Chair, MFC Board) Panelists: Rosalind Copisarow (CEO, International Development Enterprises, USA), Maria Nowak (Director, MFC Board; and President, ADIE, France), Ken Vander Weele (President, Opportunity Transformation Investments, USA).

The workshops below are organized by Bulgarian Microfinance Alliance.

13:00 14:30	WORKSHOPS ORGANIZED BY BMA IN NATIONAL PALACE OF CULTURE Bulgarian Credit Cooperatives Legal Framework
<i>14:30-15:00 COFFEE BREAK (NPC)</i>	
15:00 16:30	WORKSHOPS ORGANIZED BY BMA IN NATIONAL PALACE OF CULTURE Support for Microfinance Growth in Bulgaria

All the sessions/workshops held in the Ruby and Opal rooms will be translated into Russian [R].

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At 12:15 and at 13:00 buses will take participants from the National Palace of Culture to the main conference venue – Princess Hotel.

13:30-14:30 Lunch break (Diamond Hall, Princess Hotel)

WORKSHOP SESSIONS 1 – PRINCESS HOTEL				
	RUBY HALL [R] [B]	OPAL HALL [R]	EUROPE HALL I	EUROPE HALL II
14:30 16:00	<ul style="list-style-type: none"> ▪ Roadmap for MFIs to Attract Equity Investment 	<ul style="list-style-type: none"> ▪ How Your MFI Can Get Involved in Financial Education? 	<ul style="list-style-type: none"> ▪ New Developments in Legal and Regulatory Frameworks – Opportunity or Obstacle for Microfinance Sector Development 	<ul style="list-style-type: none"> ▪ Diagnosing Social Performance Management Systems Through a Quality Audit
<i>16:00-16:30 Coffee break (Diamond Hall)</i>				
16:30 17:00	CGAP TRANSPARENCY AWARDS – RUBY HALL [R] [B]			
17:00 17:30	MFC INNOVATION AWARDS AND LAUNCH OF THE INVESTOR'S FAIR – RUBY HALL [R] [B]			
17:30 18:30	INVESTOR'S FAIR – PART II - OPAL HALL			
18:30 20:00	WOMEN ADVANCING MICROFINANCE MEETING – RUBY HALL			

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Friday, June 1				
9:00 10:30	PLENARY SESSION – RUBY HALL [R] [B]			
	Macrointerest in Microfinance – Why the Global Banks Are Taking a Closer Look?			
	Facilitator: James Bunch (Director Investments, Omidyar Network, USA) Panelists: Marjolein Dubbers (Project Manager, ING Microfinance Support, Netherlands), Michaël de Groot (Region Manager, Rabobank, Netherlands), Khalid Sheikh (Head Multilateral Agencies and NGO Affairs, ABN-Amro, Netherlands), Asad Mahmood (Director, Community Development Group, Deutsche Bank Microcredit Development Fund, USA), Karin Svoboda (Head of Coordination Central Europe, Erste Bank, Austria), Joby Chathely Ouseph, Global Principal Investments & Trading Group, ICICI Bank Ltd, India.			
<i>10:30-11:00 Coffee break (Diamond Hall)</i>				
WORKSHOP SESSIONS 2				
11:00 12:30	RUBY HALL [R] [B]	OPAL HALL [R]	EUROPE HALL I	EUROPE HALL II
	<ul style="list-style-type: none"> Strategic Management for Improved Double Bottom Line Results 	<ul style="list-style-type: none"> The Why's and How's of Savings Mobilization: Practical Issues for MFIs, Including Transformers 	<ul style="list-style-type: none"> Technology and Microfinance: Where Do MFIs Fit in the New Branchless Banking Models 	<ul style="list-style-type: none"> Does Development of Inclusive Financial Systems Stand in European Union
FRINGE MEETINGS				
12:45 13:45	RUBY HALL	OPAL HALL	EUROPE HALL I	EUROPE HALL II
	<ul style="list-style-type: none"> Credit Scoring Impact – Leveraging Technology and Analytics to Better Serve Micro Clients 	<ul style="list-style-type: none"> 	<ul style="list-style-type: none"> 	<ul style="list-style-type: none">
<i>13:45-14:45 Lunch break (Diamond Hall)</i>				
WORKSHOP SESSIONS 3				
14:45 16:15	RUBY HALL [R] [B]	OPAL HALL [R]	EUROPE HALL I	EUROPE HALL II
	<ul style="list-style-type: none"> NGO MFI Transformations and Their Ownership-Related Issues 	<ul style="list-style-type: none"> Managing a Menu of Financial Services 	<ul style="list-style-type: none"> Product Costing to Improve Efficiency 	<ul style="list-style-type: none"> The Women's Market Segment – Why Banks and MFIs Are Taking a Closer Look
<i>16:15-16:45 Coffee break (Diamond Hall)</i>				
16:45 17:45	MFC MEMBERSHIP MEETING – RUBY HALL			
20:00	DINNER – BOYANA RESIDENCE			

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Saturday, June 2				
WORKSHOP SESSIONS 4				
	RUBY HALL [R] [B]	OPAL HALL [R]	EUROPE HALL I	EUROPE HALL II
9:30 11:00	<ul style="list-style-type: none"> Rural Microfinance as a Component of Micro-Enterprise Development 	<ul style="list-style-type: none"> Current State and Future Prospects of Microfinance in Central Asia 	<ul style="list-style-type: none"> Establishing and Maintaining Mutually Beneficial Relationships with Investors 	<ul style="list-style-type: none"> Technology Innovations in Financial Services for the Poor
<i>11:00-11:30 Coffee break (Diamond Hall)</i>				
PLENARY SESSION– RUBY HALL [R] [B]				
Financial Inclusion 2015. Scenarios for the Future of Microfinance in ECA.				
11:30 13:00	Facilitated by: Kate McKee (Senior Advisor, CGAP, USA) and Martin Holtmann (Lead Financial Specialist, CGAP, USA) Panelists: Jhale Hajiyeva (Executive Director, Azerbaijan Micro-finance Association, Azerbaijan), Kenan Crnkic (Director, MFC Board; Executive Director, Prizma, Bosnia and Herzegovina), Ganhuyag Ch. Hutagt (CEO, XAC Bank, Mongolia), Jean-Philippe de Schrevel (Managing Director, BlueOrchard, Switzerland).			
CONFERENCE CLOSURE – RUBY HALL [R] [B]				
13:00 13:15	By Grzegorz Galusek (Executive Director, MFC)			
<i>13:15-14:00 Lunch break (Diamond Hall)</i>				

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