



**OPPORTUNITY**  
Banka



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*Za život prepun mogućnosti!*

## **KEEPING CLIENTS AND STAFF SAFE**

*Measures Introduced in Response to Coronavirus Pandemic*

# BRANCH OFFICES – NEW MEASURES

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- **Shortened** working hours in branches
- **90 coworkers** working from home
- **Online meetings** only
- **Hygiene** standards increased
- People at work at **2m distance min**
- **Max number** of clients in branch – 2
- **Masks and gloves** are mandatory especially while handling money



# COMMUNICATION

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- **Instruction emails** sent to:
  - **All Staff** about steps to be taken in case of COVID-19 suspicious
  - **Managers** about how to react in case of COVID-19 suspicions
- Communication with clients through **electronic channels**
- More **INFO** on OBS web site

